

DATA PROTECTION AND PRIVACY POLICY

UPDATED JULY 2018

As a key supplier in Peru's moving industry, Express Transports, S.A. is committed to maintaining complete confidentiality of the information provided by our customers.

This document defines, communicates and assigns responsibility regarding the managements of our client's information

In order to ensure the best possible service for our clients and ensure the safety and privacy of their personal information, we comply with the following principles:

1. COLLECTION OF PERSONAL INFORMATION:

EXPRESS TRANSPORTS S.A., requests from their clients, corporate accounts and international agents, through e-mails, phone calls or surveys previous to the move, the following information:

- Personal information: name, address, phone number, e-mail, occupation, number of family members that travel with the client.
- Shipment information: volume and weight of the shipped goods, packing list of items, pick up and destination addresses, dates and places of storage.
- Legal information: Passport and visa copies, customs declarations, insurance forms, import or export franchise documents.

Our client's personal information is requested in order to provide international, national, local, office and relocation moving services, as well as storage, transportation and pet transportation services. It will only be requested in order to provide an efficient service.

2. USE RETENTION AND DISPOSAL:

The information provided by our clients, will be used with their consent with the sole purpose of assisting them during the provision of our services, and will be retained as long as it is necessary to comply with the services that have been agreed on, or as long as it may be legally required.

Likewise, the provided information will be disposed of in the appropriate manner once our services have concluded.

3. ACCESS:

We are at our client's disposal to provide access to their information and its modification in case it were necessary.

4. DISCLOSURE:

If need be, during the provision of our services, sharing our client's information with third parties (carriers, packers, storage providers, etc.), it will be done in order to fulfill the agreed upon services and related activities, whether administrative, operative and commercial.

The parties involved in the provision of our services, whether they be third parties or internal personnel, is required to follow the principles defined in this document as to guarantee our client's information confidentiality.

5. SECURITY FOR PRIVACY:

Our client's information is stored in a secure server which is inaccessible with the exception to personnel authorized by EXPRESS TRANSPORTS S.A.

Should our clients require changing or eliminating their personal information from our data base, or revoking our authorization to use it, we will proceed to give them access only after their identity has been properly verified.

6. QUALITY:

We commit to keeping only relevant and legal information for the purposes described in this document, and therefore our personnel will be limited to using only the necessary information in order to comply with the agreed upon services.

7. MONITORING AND ENFORCEMENT:

The document is subject to periodic revisions to ensure that the pertaining security measures are applied and to evaluate the need of additional security measures.

Our personnel are trained in the above-mentioned principles as to ensure quality services that guarantee the safety of our client's information.

In addition, we have procedures in place to handle claims and discrepancies related to our client's privacy that may arise during the provision of our services.

8. CONSENT:

The client consents to the above-mentioned terms and allows the use of their personal data for professional purposes. If necessary, the client will be able to withdraw their consent by requesting it to the e-mail: express@express.com.pe.